YEAR 2023 IN NUMBERS

TARTU WELCOME CENTRE

Tartu Welcome Centre

Janika Hango



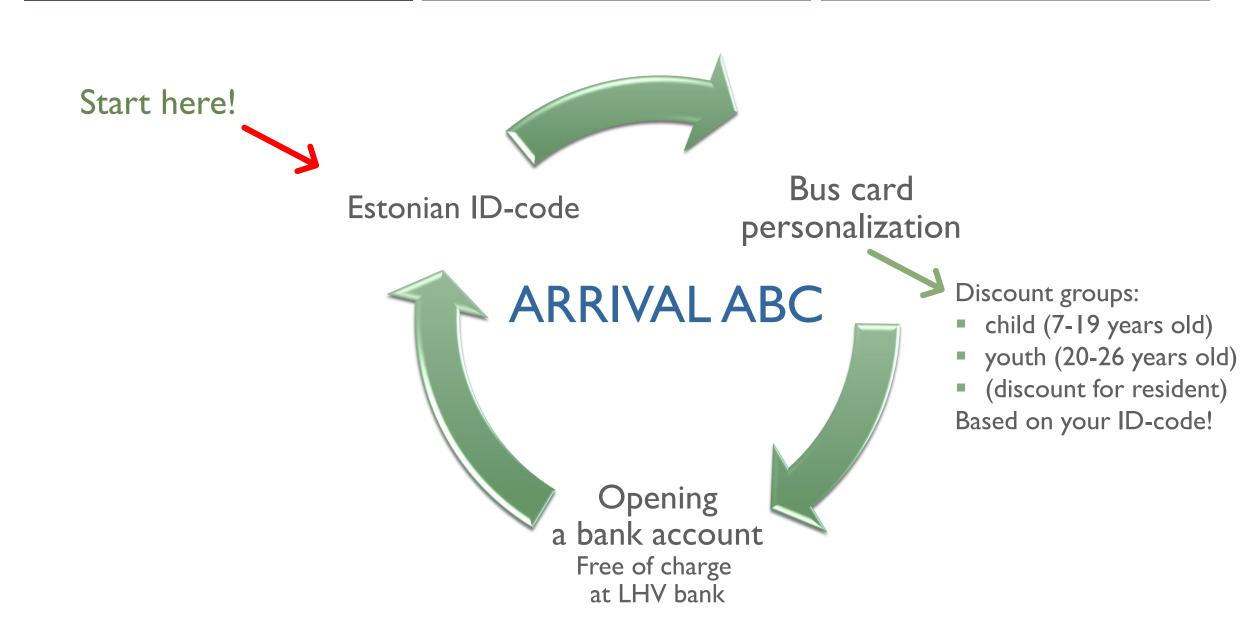
- **2406** counselling sessions, from which
 - **603** were regarding the refugee situation in Ukraine
- 548 new Estonian ID-codes
 535 residency registrations
 611 personalised bus cards



TARTU







ID-CODE

- Apply for an ID-code at Tartu Welcome Centre
- You can only apply for an ID-code at our center before applying for any kind of residence permit (TRP, Temporary Protection)

⇒ <u>BUS CARD</u>

- Personalize your bus card at Tartu Welcome Centre
- Only registered cards can receive discounts.
- Registered card ensures that credit is preserved in case of losing your card.
- Tartu city bus and bike share prices are related to the rider's **age** and **residency**.
- Registered cards are valid only with valid identification.

⇒ <u>SMART BIKE SHARE</u>

- 750+ bikes across 100 stations;
 2/3 with electric-assist motors
- Register your account;
- Connect your account to your bus card and your credit card;
- Enjoy your free 60-minute ride while your membership is active.
- Redocking a bike will reset the 60-minute ride time.
- Tartu Infoline 1789

EMERGENCY PHONE **||2**

FAMILY DOCTOR'S ADVICE 1220 PHARMACIES

- Silent time from 22 to 6 and before weekends or holidays from 00 to 7
- Estonian laws against driving under the influence of alcohol are strict and follow a zerotolerance policy
- Wear reflectors during the dark period!

- 24/7 RUS + ENG 15–17
- if you would like to know whether to go to the emergency department, visit your family doctor or if you can solve the health issues at home
- if you can't reach your family doctor
- if you are abroad call
 +372 634 6630
- The caller's person doesn't have to be identified, and you do not need to have Insurance.

- In each Shopping Centre
- 24/7 at Town Hall
- You will get prescribed medication prescription from a doctor
- Possibilities of COVID-19, flu and tick-borne encephalitis vaccination
- Blood pressure and blood sugar measurement

Good to know:

- State Helpline **1247**
- Tartu Infoline 1789





Drink tap water

Sort your <u>garbage</u>! <u>Garbage Game</u>

GREEN TARTU





Use Smart Bike Share and public transport Return your bottles (and get your money back)

Locate the nearest waste plant



4

Old battery collection

boxes in stores



Take old or leftover medicines to pharmacies

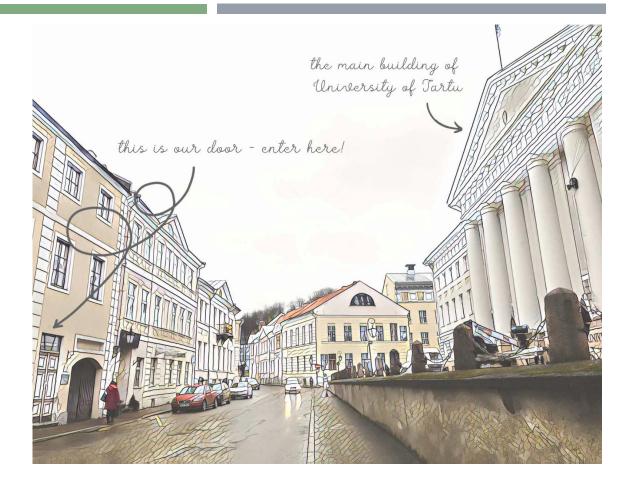
Tartu Welcome Centre

Ülikooli 17, Tartu

Monday – Friday 9 to 16

Thursdays 9 to 18





Information: <u>www.tartuwelcomecentre.ee</u> Questions: <u>info@tartuwelcomecentre.ee</u> Events and news: www.facebook.com/tartuwelcomecentre